

## Cumulative summary of feedback on the meetings held during HBMWD's Water Resource Planning process 2009-2010

### Introduction

In Spring, 2009 the Humboldt Bay Municipal Water District Board of Directors established a Water Resource Planning Advisory Committee of 14 stakeholders. Between Fall, 2009 and Summer, 2010 the Advisory Committee hosted eight public meetings and one Water Workshop that was also open to the public. They also met twice with a Citizen's Study Group comprised of invited stakeholders and citizens who were randomly selected from voter rolls. Some members of the CSG also attended the Water Workshop.

At each of these 11 meetings participants were asked to rate how well the meeting had achieved the outcomes; what the most valuable aspect of the session was; what worked about the meeting; and to note any suggestions they might have for future public processes. This is a summary of the feedback from all of those meetings.

The total number of participants who rated the achievement of written feedback at these meetings was 228. A total of 230 provided written feedback.

### *How well did all the meetings achieve their outcomes? Average = 4.4*

Not at all			Somewhat			Achieved them	
1 (0)	2 (3)	2.5 (2)	3 (12)	3.5 (8)	4 (96)	4.5 (6)	5 (102)

**Please note that the numbers in parentheses below are the number of times an aspect of the meetings was mentioned. Quotes after the categories are intended to be illustrative of the range of comments made.**

### *What was the most valuable aspect of these sessions? What worked about these sessions?*

#### Education (163)

"Clearly stated the problem"... "learning background of the Water District"... "learned things I didn't know"... "background information appreciated"... "summarizing what the options are"... "being able to ask more about specific ideas"... "good overview presentation by Board, committee members, and staff"... "more information/more new ideas and more clarity on subject"... "hearing and discussing the various pros and cones of the different options"... "I did appreciate all the information available on the website"

#### Process in general (format, facilitation, recording) (149)

"democratic process at its best! Thank you."... "good moderation! Great facilitators!"... "recorders"... "reporting out after small group meetings"... "table cloths – ability to write on them"... "Great facilitation"... "balance between presentation and discussion"... "table

talk"...format of speakers and buzz..."finishing a very fine process that you started with the public"...well organized public involvement methodology"

#### Small group discussions/rotating tables (117)

"Changing tables"...small group discussions, being turned loose to discuss ideas"...small groups switching to talk about multiple topics"...speaking with board members and advisory committee members at the tables"...sharing ideas in small groups and then sharing with the larger group"...mixing led to a dissemination of ideas"

#### Collaborative, open, respectful atmosphere (60)

"Openness of input, felt valued, congenial and productive meeting"...lots of positive discussion"...respectful environment...very open feeling, participatory"...cooperation"...willingness of crowd to participate"...general objectivity"...group collaborations"...the amazing talent, respect that the entire room has for one another"

#### Community involvement, input and dialogue (40)

"Obtaining public input"...broad participation"...collaboration with others from community"...wide variety of participants and interests"...to hear/discuss multiple viewpoints"...public participation"...citizens involvement"...the Board's willingness to seek the public's input"

#### *Suggestions for future public processes?*

##### More publicity/outreach (29)

"Outreach to more people for more involvement"...outreach to the greater community to understand why exporting may make sense"...greater public exposure via local media"